

Supervisor of Resident Services Presentation

Thank you, Danielle.

The Resident Services Staff are currently providing relocation counseling services to the Sparkman Homes residents. Each family is assigned a coordinator and at the family meeting a needs assessment is conducted. From the needs assessment we are able to determine individualized family needs and the proper referrals are given. Referrals are given in the areas of: Education, Child Care, Employment, Financial Management, Transportation and Homeownership Counseling. Our department has developed and maintained many partnerships with companies or organizations such as: Christian Women's Job Corps, Huntsville Career Center, Renasant Bank, Family Services Center and Habitat for Humanity just to name a few. These partnerships continue to support our families to achieve their family goals. Many of the Sparkman Homes families that our staff has met with are excited about having the opportunity to receive a Housing Choice Voucher. Some families have stated that they want to use the voucher to move out of state. "We had one family who wants

to move to Arizona to be closer to be family.” “Most of our elderly residents would like to remain in public housing in areas that are close to their doctors.” I even had a resident who wants to move to a dwelling with no steps for health reasons. We had a young disabled resident who relies on family for transportation and needs to be close to the shuttle route, this is very important to her. These are just some of the needs and concerns residents have voiced. The relocation counselors take all of the needs of the residents into consideration when helping to make the transition out of Sparkman Homes as harmonious as possible.

Once families receive their Housing Choice Voucher they are encouraged to conduct their own housing search however we will work with them to offer referrals to housing options that meet their needs.

As stated earlier, our families are excited about the option to move into a home with a backyard, a more spacious dwelling unit that may be in an area that offers the best educational opportunities for their children, close proximity to their employer, diverse communities and close proximity to family support.

